

SET YOUR CAREER ON
THE PATH TO SUCCESS



PREMIER
MARINAS



**BRITISH
MARINE** 

INVESTORS IN PEOPLE®
We invest in people Standard

JOIN THE TEAM

Job Title: Customer Service Advisor

Location: Port Solent Marina, Hampshire

Set against the vibrant backdrop of The Boardwalk's kaleidoscope of bars, restaurants and entertainment, Port Solent Marina is an award winning marina, set in a stunning location and offering customers 24/7 access to the cruising grounds of the Solent.

The position of Customer Service Advisor has now become available at Port Solent Marina. This role will be primarily office based but will also include some outdoor working and is a great opportunity for a customer focused individual, with a flexible work ethic, to join a fast paced and friendly team on a busy marina.

Candidates must be able to demonstrate:

- Ability to understand and deliver excellent customer service
- A good understanding of booking yard services, enquiry and sales handling
- Ability to learn and use computer software systems
- "A can do" attitude and flexible approach to team work

Working time for this role is on rota basis working every other weekend and some bank holidays, working 10 days on and 4 days off. Experience and a knowledge of boating would be beneficial but not essential as training, where required, will be given. In all cases we will support you to grow your skills and assist you to reach your potential.

If you would like to be part of a team delivering excellent customer service and believe you have the key skills and knowledge required - apply today!

A competitive salary, 25 days annual leave, Private Medical Cover and access to an online GP service 7 days a week are just some of the benefits on offer.

We are committed to equality of opportunity for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships. We believe that diverse talent makes us stronger.

Proof of eligibility to work in the UK will be required. Our Applicant Privacy Notice can be found on our website.

APPLY: In writing to Tracey Jefkins, Head of HR, supported by a current CV and covering letter describing why you are applying for the role along with your salary expectation. Email address: careers@premiermarinas.com
Successful applicants will be contacted and invited for an interview.

OUR BENEFITS

We are proud to be able to offer our staff a range of benefits which help promote a healthy mind and body. Throughout our business we recognise the importance of creating a working environment which helps everyone, especially one which allows our staff to develop and learn, that is why one of our main benefits is career and skill development.

- Staff Development & Training
- Flexible Holiday
- Annual Incentive Scheme
- Online GP Service
- Cycle to Work Scheme
- Private Health Care
- Free Berthing
- Free Eye Exams
- Employee Assistance Programme
- RAC vehicle discount



OUR VALUES

Established in 1994, Premier Marinas Limited owns and operates ten of the UK's most prestigious marinas. Our vision is simple: to be the finest marina operator in the UK by providing our customers with quality marinas in the best locations with first-class customer service.

Premier Marinas' core values, represent the endorsed and expected behaviours that underpin the way we operate.

We believe in our values and as such, demonstrating our values to colleagues, customers and other third parties is an expectation placed on all employees.

OUR CORE VALUES

