



## Job role: Customer Service Advisor

**If you want to explore a career within the marine leisure industry, this could be a new opportunity for you.**

The position of Customer Service Advisor has become available at Premier Marinas. This role is crucial in shaping how we are perceived by berth holders and visitors. It's a fantastic opportunity for a customer-focused individual with a flexible work ethic to join a fast-paced team in a prime location.

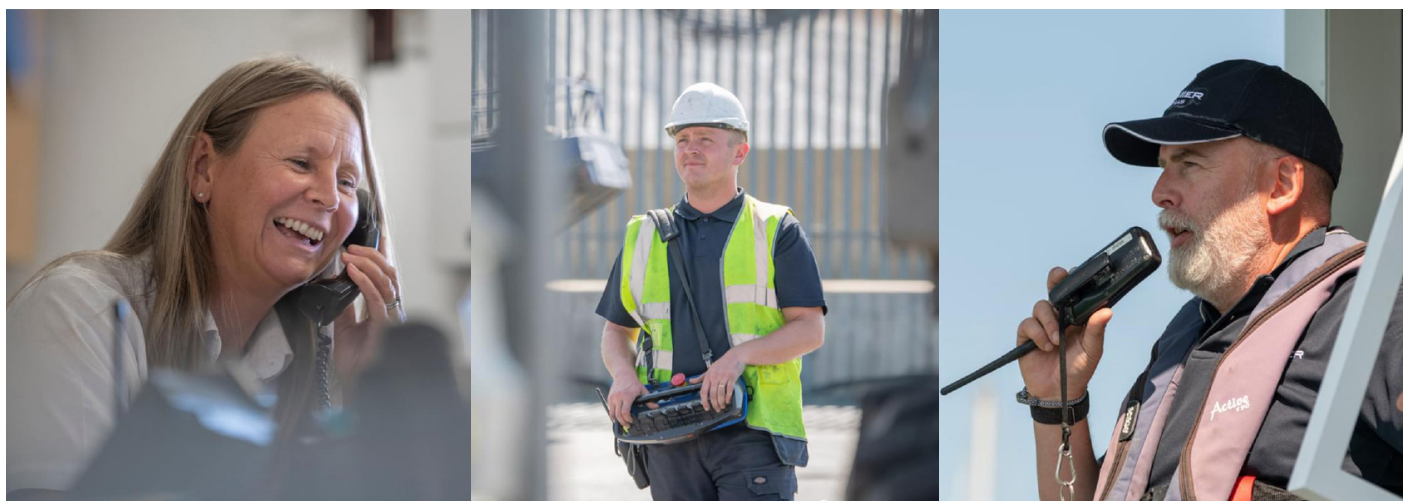
### **Key responsibilities:**

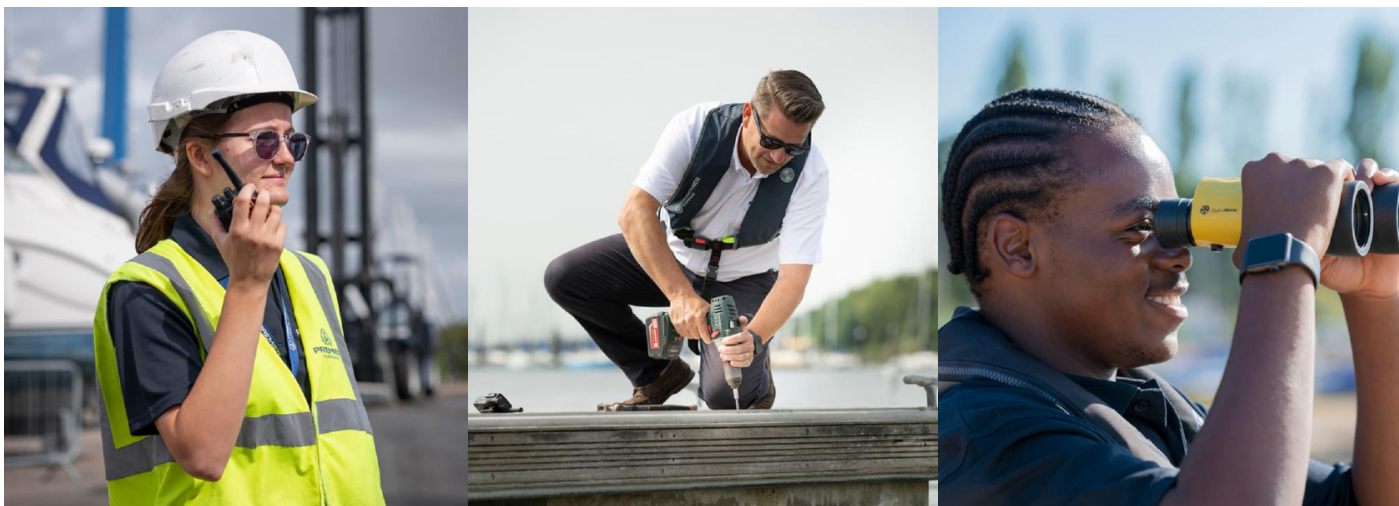
- Delivering excellent customer service
- Building strong working relationships with berth holders and tenants
- Learning and using computer software systems
- Maintaining a positive attitude and flexible approach to teamwork

### **Qualifications and experience:**

- Experience in customer service is essential
- Ability to learn and adapt to new software systems
- “Can do” attitude and flexibility in teamwork
- Boating experience is beneficial but not essential

Premier Marinas offers a competitive salary and pension, 24/7 access to an online GP, personalised annual leave incl. additional birthday leave and other benefits.





## Our benefits and values

Our vision is simple: to be the finest marina operator in the UK. We provide the best marinas in amazing locations with first-class customer service, whilst playing our part in caring for the environment. To ensure we're successful in this, we continually invest both in our marinas and employees.

We invest in our employees from day one and are proud to be able to offer our staff a range of benefits which help promote a healthy mind and body. We recognise the importance of creating a working environment which allows our staff to develop and learn. Find out more and apply at [www.premiermarinas.com/careers](http://www.premiermarinas.com/careers)

### Premier's key benefits:

- Private health care
- Access to online GP service
- Employee assistance programme
- Staff development and training
- Annual incentive scheme
- Instant recognition award
- Personalised annual leave

### Premier's core values:

- Innovative
- Approachable
- Empowered
- Honest and respectful
- High quality



**INVESTORS IN PEOPLE®**  
We invest in people Standard

