

This document has been created to help Premier Marinas' customers understand how to co-exist safely with Premier staff and other customers during the Covid-19 pandemic in a marina environment - ensuring the safety of all who use our marinas. This document gives you a practical framework to think about what you need to do at your marina when visiting your boat during the Covid-19 pandemic.

COVID-19 will be a feature of our lives for the foreseeable future, so we need to learn to live with it and manage the risks to ourselves and others.

As COVID-19 restrictions are lifted it is important that we all use personal judgement to manage our own risk. All of us can play our part by exercising common sense and considering the risks.

Current Government guidance should be adhered to by all at all times and it is the responsibility of the boat owner to ensure that current Government guidelines are followed when. Visiting a Premier Marina. Any measures put in place at any Premier Marina must be adhered to by all.

Area	Category/Activity	Associated Health & Safety Risk	Implemented Measures
1. Marina Receptions /Boatyard Offices	Customer flow and interaction with staff and others	Direct contamination	<ul style="list-style-type: none"> - It should be understood that returning to normal business may take time. - Customers are to take note of and comply with all signage and to follow any instructions given by marina staff. - There will be restrictions on the number of people allowed into the Marina Receptions & Boatyard Offices at any one time, these restrictions will be easily identified and must be followed. - Customers are to remain in front of the sneeze guards installed on the Marina Reception & Boatyard Office counters. - Government expects and recommends that face coverings are worn in crowded areas and Premier Marinas are requesting that face coverings are worn by customers when entering indoor areas. - Wash hands regularly as per Government guidelines, particularly before and after touching any common surfaces. - People exiting these areas have priority.
2. Boatyards & Dry Stacks	Customer flow and interaction with staff and others	Direct contamination	<ul style="list-style-type: none"> - Customers to take note of and comply with all signage and to follow any instructions given by marina staff. - Wash hands regularly as per Government guidelines, particularly before and after touching any common surfaces.

3. Shower & Toilet Facilities	Customer flow and interaction with staff and others	Direct contamination	<ul style="list-style-type: none">- Customers to take note of and comply with all signage.- Government expects and recommends that face coverings are worn in crowded areas and Premier Marinas are requesting that face coverings are worn by customers when entering indoor areas.- There will be restrictions on the number of people using these facilities at any one time and a 'welfare attendant' may be in attendance. Please be understanding and follow any instructions given.- People exiting the facilities have priority.
4. Launderette	Customer flow and interaction with staff and others	Direct contamination	<ul style="list-style-type: none">- Customers to take note of and comply with all signage.- There will be restrictions on the number of people allowed into the launderette at any one time, these restrictions will be easily identified and must be followed.- People exiting this facility have priority.

Encouraging people to protect themselves and others

Should I leave my home and go to the marina?

Do you or any people you live with have COVID-19 symptoms?

- If yes – stay at home and follow Government/NHS guidance and medical advice.

How should I act during my time at the marina?

- Read and act upon all COVID-19 and other safety related information. There are QR Code posters in position at various locations to assist Government test and trace.
- The marina will have implemented new procedures which must be adhered to.
- Wash your hands regularly and use any sanitiser units that have been installed for your use.
- If anyone on your boat develops COVID-19 symptoms return home immediately and notify the marina (by phone). When home, follow Government/NHS guidance.

COVID-19 is transmitted in three ways:

- Direct person to person contact; if an infectious person breathes droplets on you or you pick them up through physical contact with an infectious person.
- Contact with a contaminated surface - if you touch a surface contaminated with the virus and then touch your nose, eyes or mouth, you may be infected.
- Aerosol transmission - fine droplets of liquid containing virus are breathed out, form an aerosol and are carried through the air. You may become infected if you breathe these in.
- If you are further away from someone there's less risk of catching the virus from droplets or aerosol transmission. However, distance isn't the only thing that matters.
- Duration - the longer you are close to an infectious person, the higher the risk.
- Fresh air - the risk is lower if you are outdoors, or in a well ventilated area,
- Direction - the risk is lower if you are not face-on with the infectious person